

Sunspirit AV Limited
Privacy Policy and Personal Information Collection Statement

Sunspirit AV Limited (hereafter called “Sunspirit”) respects the privacy of any individual of the public. We pledge to fully comply with the obligations and requirements of The Personal Data (Privacy) Ordinance. We handle customer’s personal data with care and ensure our staff complies with the strictest standard of security and confidentiality.

Purpose

To facilitate provision of services to customers from time to time, Sunspirit may collect customer’s personal data via website, by telephone, fax, email or any other means based on the voluntariness of customers. Such personal data may be used for the following purposes or matters directly related to the followings purposes:

- daily operation of customer services;
- conducting surveys about customer, products and services;
- direct marketing of products and services subjected to The Personal Data (Privacy) Ordinance;
- handling customer’s complaints and enquiries.

Sunspirit will not be able to provide relevant services if customer fail to provide necessary personal data.

Transfer of Personal Data

Sunspirit will keep customer’s Personal Data confidential but may provide such information to associated companies with Sunspirit; authorized dealers and agents which Sunspirit may arrange services for purposes specified as above.

Access and Correction of Personal Data

Sunspirit will keep customer’s personal data for a reasonable period. Customer has the rights to check, modify or delete his / her personal data in writing and addressed to:

Data Protection Officer

Sunspirit AV Limited

Rm 1605, 16/F, K. Wah Center,

191 Java Road,

North Point,

Hong Kong

For any enquiry about our privacy policy and practice, please call our customer service hotline at (852) 2561 4233 or email to joyvirtue@sunspirit.com.hk.

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